
SMR Global Supplier Manual Appendix X – Opel/Vauxhall Customer Specific Requirements for Suppliers

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SMR Global Supplier Manual - Additional Customer Specific Requirements

Scope of this document

The scope of this document is to ensure compliance to customer requirement by sub-suppliers of SMR Automotive who are supplying for any Opel/Vauxhall project. This document is listing requirements for these suppliers in addition to standard IATF16949 requirements and in addition to standard SMR requirements.

Responsibility

Suppliers who are supplier for SMR of a component for an Opel/Vauxhall product shall meet all requirements listed in this document during the whole project lifetime. This includes but not limited to:

- Regularly check for updates of this document on www.smr-automotive.com
- Ensure availability and awareness of related Group PSA standards and requirements mentioned in this document
- Ensure requirements are met in their supply chain

1.0 Leadership & Commitment (IATF 16949 section 5.1)

Regarding Group PSA commitment to human rights as well as Group PSA attachment to environment respect, suppliers are also required to commit to the "PSA's requirements regarding social and environmental responsibility with respect to its suppliers" reference 01272_09_00117 for English version and 01272_09_00117 for French version.

All the suppliers are asked to commit to respecting these requirements or any other reference system of equal kind and level. This equivalence is to be appraised and approved by Group PSA.

2.0 Control of production and service provision (IATF 16949 section 8.5.1)

In order to improve the performance of Supply-Chain, PSA Group deploys the Global MMOG/LE™ (Materials Management Operations Guidelines / Logistics Evaluation) assessment with all its suppliers. The MMOG/LE™ assessment, which is recognized in the Automotive Industry, allows to identify improvement areas in organization and to define action plan. PSA GROUP asks its suppliers to proceed to a yearly self-assessment of each manufacturing site (included shipping site) to cover entire Supply-Chain.

3.0 Customer satisfaction – Supplemental (IATF 16949 section 9.1.2.1)

Surveillance of suppliers and countermeasures in case of problem

Groupe PSA established a surveillance system of its suppliers and has defined countermeasures to be activated in case of problem. This monitoring system includes audits and containment activities with controlled shipping (level 1 and level 2).

When a supplier's production site generates too many disruptions, Groupe PSA will implement an escalation process which includes countermeasures adapted to the performance of the supplier according to a staged process which can lead to sanctions applied against the supplier (including the possibility of sending a complaint to the Certification Body (CB) for starting the decertification process (refer to "Rules for achieving IATF recognition 5th Edition for IATF 16949").

NOTE: special status notification by Groupe PSA to the supplier is issued in case of a major non conformity to an IATF 16949 clause is encountered. The special status notification by Groupe PSA is made by an official mail or e-mail. The Certification Body will also be informed by PSA about this notification. The Certification Body shall suspend the certificate and investigate the complaint in accordance with Section 8.0 of the Rules. At the conclusion of their investigation, the CB shall advise Groupe PSA of their findings and any actions taken.

History of Revision

No.	Cause of modification	Date	Modifier	Approved
1	First issue	12.02.2020	Rambir	Steffen Dehner
2				
3				
4				
5				